

BrokerCheck Report

JAMES CHRISTOPHER HAYNE

CRD# 3257845

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Broker Qualifications	2 - 3
Registration and Employment History	4 - 5
Disclosure Events	6

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <http://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

JAMES C. HAYNE

CRD# 3257845

This broker is not currently registered.

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is not currently registered.

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

CETERA ADVISORS LLC

CRD# 10299
MANSFIELD, TX
06/2014 - 02/2017

QUESTAR CAPITAL CORPORATION

CRD# 43100
GLENORA, CA
09/2013 - 07/2014

FIRST ALLIED SECURITIES, INC.

CRD# 32444
GLENORA, CA
09/2008 - 10/2013

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	8
Judgment/Lien	1

Investment Adviser Representative Information

The information below represents the individual's record as a broker. For details on this individual's record as an investment adviser representative, visit the SEC's Investment Adviser Public Disclosure website at

<https://www.adviserinfo.sec.gov>

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This broker is not currently registered.



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
General Securities Representative Examination	Series 7	08/16/1999
Futures Managed Funds Examination	Series 31	09/28/1999

State Securities Law Exams

Exam	Category	Date
Uniform Combined State Law Examination	Series 66	08/27/1999

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
06/2014 - 02/2017	CETERA ADVISORS LLC	10299	MANSFIELD, TX
09/2013 - 07/2014	QUESTAR CAPITAL CORPORATION	43100	GLENDORA, CA
09/2008 - 10/2013	FIRST ALLIED SECURITIES, INC.	32444	GLENDORA, CA
07/2002 - 08/2008	EDWARD JONES	250	POMONA, CA
08/1999 - 08/2002	MORGAN STANLEY DW INC.	7556	PURCHASE, NY

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment Dates	Employer Name	Employer Location
06/2014 - Present	CETERA ADVISORS LLC	DENVER, CO
09/2013 - 06/2014	QUESTAR ASSET MANAGEMENT	MINNEAPOLIS, MN
09/2013 - 06/2014	QUESTAR CAPITAL CORPORATION	MINNEAPOLIS, MN
07/2012 - 09/2013	FIRST ALLIED ADVISORY SERVICES, INC.	CHESTERFIELD, MO
09/2008 - 09/2013	FIRST ALLIED SECURITIES, INC.	SAN DIEGO, CA
07/2002 - 09/2008	EDWARD JONES	ST LOUIS, MO

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

1.DBA: FREEDOM WEALTH MANAGEMENT, INVESTMENT RELATED, ADDRESS IS THE REGISTERED LOCATION, FINANCIAL SERVICES, START SEPT 2009, 40 HOURS PER WEEK - DURING TRADING HOURS, OWNER, FINANCIAL ADVISOR.



Registration and Employment History

Other Business Activities, continued

2.FIXED INSURANCE WITH VARIOUS COMPANIES, INVESTMENT RELATED, ADDRESS IS THE REGISTERED LOCATION, START MAY 2014, 5 HR. PER WEEK - VARIES DURING TRADING HOURS, INSURANCE AGENT - SELLS LIFE, ANNUITIES & LONG-TERM CARE.

3.JAMES HAYNE, NOT INVESTMENT RELATED, ADDRESS IS THE RESIDENTIAL LOCATION, ACTING START 2009, 4 HRS PER WEEK - VARIES DURING TRADING HOURS, ACTOR.

4.JAMES HAYNE, NOT INVESTMENT RELATED, ADDRESS IS THE RESIDENTIAL LOCATION, WRITING FICTION BOOKS, START 2009, 5 HRS PER WEEK -NOT DURING TRADING HOURS, AUTHOR.

5. NAME OF OTHER BUSINESS: UBER
INVESTMENT RELATED: NO
ADDRESS: SAN FRANCISCO, CA
NATURE OF BUSINESS: ON DEMAND DRIVERS
START DATE: 12/2015
APX NUMBER OF HOURS PER WEEK: 10
APX NUMBER OF TRADING HOURS PER WEEK: 10
POSITION/TITLE/RELATIONSHIP: DRIVER
BRIEF DESCRIPTION OF DUTIES: DRIVE CUSTOMERS TO DESTINATION



Disclosure Events

What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 -
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 -
4. **There are different statuses and dispositions for disclosure events:**
 - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	2	6	N/A



Judgment/Lien	1	N/A	N/A
---------------	---	-----	-----



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 2

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	Cetera Advisors LLC
Allegations:	Portfolio decline.
Product Type:	Equity Listed (Common & Preferred Stock)
Alleged Damages:	\$200,000.00
Alleged Damages Amount Explanation (if amount not exact):	alleged decline of account value by approximately \$200,000.00
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	12/07/2016
Complaint Pending?	No
Status:	Settled



Status Date: 01/23/2017

Settlement Amount: \$10,000.00

Individual Contribution Amount: \$0.00

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: Cetera Advisors LLC

Allegations: Portfolio decline.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$200,000.00

Alleged Damages Amount Explanation (if amount not exact): Alleged decline of account value by approximately \$200,000.

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 12/07/2016

Complaint Pending? Yes

Settlement Amount:

Individual Contribution Amount:

Disclosure 2 of 2

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: Questar Capital Corporation

Allegations: Alleged failure to execute, breach of fiduciary duty, negligence, breach of contract,



fraud, misrepresentation, failure to supervise, negligent hiring, violations of state securities laws, NYSE and FINRA rules in the trading activity in an individual account from 9/24/2013 - 6/3/2014.

Product Type: Equity-OTC
Equity Listed (Common & Preferred Stock)

Alleged Damages: \$200,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 16-00370

Filing date of arbitration/CFTC reparation or civil litigation: 02/04/2016

Customer Complaint Information

Date Complaint Received: 02/16/2016

Complaint Pending? No

Status: Settled

Status Date: 06/01/2016

Settlement Amount: \$10,000.00

Individual Contribution Amount: \$0.00

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: QUESTAR CAPITAL CORPORATION

Allegations: ALLEGED FAILURE TO EXECUTE, BREACH OF FIDUCIARY DUTY, NEGLIGENCE, BREACH OF CONTRACT, FRAUD, MISREPRESENTATION, FAILURE TO SUPERVISE, NEGLIGENT HIRING, VIOLATIONS OF STATE SECURITIES LAWS, NYSE AND FINRA RULES IN THE TRADING ACTIVITY IN



AN INDIVIDUAL ACCOUNT FROM 09/24/2013 - 06/03/2014.

Product Type: Equity-OTC
Equity Listed (Common & Preferred Stock)

Alleged Damages: \$200,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

**Is this an arbitration/CFTC
reparation or civil litigation?** Yes

**Arbitration/Reparation forum
or court name and location:** FINRA

Docket/Case #: 16-00370

**Filing date of
arbitration/CFTC reparation
or civil litigation:** 02/04/2016

Customer Complaint Information

Date Complaint Received: 02/16/2016

Complaint Pending? No

Status: Settled

Status Date: 06/01/2016

Settlement Amount: \$10,000.00

**Individual Contribution
Amount:** \$0.00



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 4

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	FIRST ALLIED SECURITIES, INC.
Allegations:	CLIENT ALLEGES UNAUTHORIZED TRADING, EXCESSIVE COMMISSIONS, AND POOR PERFORMANCE FROM 2008 TO 2012.
Product Type:	Equity Listed (Common & Preferred Stock)
Alleged Damages:	\$141,739.71
Alleged Damages Amount Explanation (if amount not exact):	AMOUNT OF LOSSES CLAIMED.
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	08/04/2014
Complaint Pending?	No
Status:	Denied
Status Date:	09/12/2014
Settlement Amount:	
Individual Contribution Amount:	

Reporting Source:	Broker
--------------------------	--------



Employing firm when activities occurred which led to the complaint: FIRST ALLIED SECURITIES, INC

Allegations: CLIENT ALLEGES UNAUTHORIZED TRADING, EXCESSIVE COMMISSIONS, AND POOR PERFORMANCE FROM 2008 TO 2012.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$141,739.71

Alleged Damages Amount Explanation (if amount not exact): AMOUNT OF LOSSES CLAIMED.

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 08/04/2014

Complaint Pending? No

Status: Denied

Status Date: 09/12/2014

Settlement Amount:

Individual Contribution Amount:

Disclosure 2 of 4

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: 9/1/07-10/13/08; THE CLIENTS WERE ENCOURAGED TO TAKE OUT A MARGIN LOAN TO ENABLE THEM TO PAY DOWN THEIR HOME LOAN BALANCE. THE CLIENTS ALSO STATED THAT THE FA SUGGESTED THAT THEY INVEST THE PROCEEDS FROM THEIR HOME SALE IN MUTUAL FUNDS. THE VALUE OF THESE FUNDS HAVE DECLINED SIGNIFICANTLY DURING THE PAST



EIGHTEEN MONTHS.

Product Type: Mutual Fund(s)

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 10/14/2008

Complaint Pending? No

Status: Denied

Status Date: 11/17/2008

Settlement Amount:

**Individual Contribution
Amount:**

Firm Statement

THE FA STATED THAT THE CLIENTS STATED THAT THEY WANTED TO MOVE TO NORTH CAROLINA AND WANTED TO MOVE RELATIVELY SOON. SINCE THE HOUSING MARKET WAS SOFT THEY WERE SEEKING ADVICE ON A HOME EQUITY LOAN. SINE THE FA WAS NOT AN EXPERT IN THIS FILED, HE REFERRED THE CLIENTS TO A MORTGAGE COUNSELOR. THE CLIENTS ELECTED NOT TO DO THE HOME EQUITY LOAN AND SOLD THEIR HOME NINE MONTHS LATER. THE CLIENTS MADE THE DECISION TO INVEST MUCH OF THE PROCEEDS FROM THE SALE AND HELD OUT A DOWN PAYMENT FOR THEIR NEW HOME AND LIVING EXPENSES FOR A YEAR. THE CLIENTS EVENTUALLY PURCHASED A HOME THAT WAS CONSIDERABLY MORE EXPENSIVE THAN WHAT THEY WERE INITIALLY CONSIDERING. SINCE THEY HAD USED A PORTION OF THE FUNDS THAT THEY HAD SET ASIDE FOR NEW FURNITURE, THEY NOW HAD TO EITHER SELL SOME OF THEIR MUTUAL FUNDS OR USE A MARGIN LOAN IN ORDER TO MAKE THE DOWN PAYMENT. I FELT THAT THE FA PROPERLY DISCLOSED ALL OF THE FEATURES AND FEES ASSOCIATED WITH THEIR INVESTMENTS. THE CLIENTS WILL NOW HAVE TO LIQUIDATE SOME INVESTMENTS, IF THEY WANT TO PAY OFF THE MARGIN LOAN. I REVIEWED THE REST OF THE CLIENTS' INVESTMENTS AND ACCOUNTS AND COULD FIND NO EVIDENCE OF WRONGDOING.

Reporting Source: Broker

**Employing firm when
activities occurred which led
to the complaint:** EDWARD JONES



Allegations: 9/1/07-10/13/08; THE CLIENTS WERE ENCOURAGED TO TAKE OUT A MARGIN LOAN TO ENABLE THEM TO PAY DOWN THEIR HOME LOAN BALANCE. THE CLIENTS ALSO STATED THAT THE FA SUGGESTED THAT THEY INVEST THE PROCEEDS FROM THEIR HOME SALE IN MUTUAL FUNDS. THE VALUE OF THESE FUNDS HAVE DECLINED SIGNIFICANTLY DURING THE PAST EIGHTEEN MONTHS.

Product Type: Mutual Fund(s)

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 10/29/2008

Complaint Pending? No

Status: Denied

Status Date: 11/17/2008

Settlement Amount:

Individual Contribution Amount:

Broker Statement

THE FA STATED THAT THE CLIENTS STATED THAT THEY WANTED TO MOVE TO NORTH CAROLINA AND WANTED TO MOVE RELATIVELY SOON. SINCE THE HOUSING MARKET WAS SOFT THEY WERE SEEKING ADVICE ON A HOME EQUITY LOAN. SINE THE FA WAS NOT AN EXPERT IN THIS FILED, HE REFERRED THE CLIENTS TO A MORTGAGE COUNSELOR. THE CLIENTS ELECTED NOT TO DO THE HOME EQUITY LOAN AND SOLD THEIR HOME NINE MONTHS LATER. THE CLIENTS MADE THE DECISION TO INVEST MUCH OF THE PROCEEDS FROM THE SALE AND HELD OUT A DOWN PAYMENT FOR THEIR NEW HOME AND LIVING EXPENSES FOR A YEAR. THE CLIENTS EVENTUALLY PURCHASED A HOME THAT WAS CONSIDERABLY MORE EXPENSIVE THAN WHAT THEY WERE INITIALLY CONSIDERING. SINCE THEY HAD USED A PORTION OF THE FUNDS THAT THEY HAD SET ASIDE FOR NEW FURNITURE, THEY NOW HAD TO EITHER SELL SOME OF THEIR MUTUAL FUNDS OR USE A MARGIN LOAN IN ORDER TO MAKE THE DOWN PAYMENT. I FELT THAT THE FA PROPERLY DISCLOSED ALL OF THE FEATURES AND FEES ASSOCIATED WITH THEIR INVESTMENTS. THE CLIENTS WILL NOW HAVE TO LIQUIDATE SOME INVESTMENTS, IF THEY WANT TO PAY OFF THE MARGIN LOAN. I REVIEWED THE REST OF THE CLIENTS' INVESTMENTS AND ACCOUNTS AND COULD FIND NO EVIDENCE OF WRONGDOING.



Reporting Source: Broker
Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: THE CLIENT WAS REFERRED TO TO A LOCAL MORTGAGE COMPANY TO REFINANCE HIS HOME. PREVIOUSLY, THE CLIENT HAD A 30 YEAR FIXED RATE OF 5.625% ON A PRINCIPAL BALANCE OF \$124,840.00. WHEN HE REFINANCED, THE NEW PRINCIPAL BALANCE WAS \$260,000.00 ON A 30 YEAR NOTE AT 7.375%. THE NEW LOAN INCLUDED AN ADJUSTABLE RATE RIDER, NEGATIVE AMORTIZATION AND A PREPAYMENT PENALTY ADDENDUM. WHEN THE CLIENT REFINANCED HIS HOME, HE BROUGHT \$125,000.00 INTO THE EDWARD JONES' OFFICE, WHICH WAS SUBSEQUENATLLY INVESTED IN MUTUAL FUNDS. THE CLIENT IS NOW QUESTIONING THE SUITABILITY OF REFIANCING HIS HOME AND INVESTING THESE FUNDS IN MUTUAL FUNDS. THE CLIENT ALSO INCURRED CLOSING COSTS OF \$6300.00 ON THE NEW LOAN.

Product Type: Mutual Fund(s)

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 11/06/2007

Complaint Pending? No

Status: Closed/No Action

Status Date: 11/30/2007

Settlement Amount:

Individual Contribution Amount:

Broker Statement THE CLIENT AND THE FA DISCUSSED THIS MATTER WITH THE LENDING TREE AND THE MORTGAGE COMPANY WAS IN THE PROCESS OF REWORKING THE CLIENT'S LOAN. THE MUTUAL FUNDS THAT WERE PURHCASED IN JUNE WERE CANCELLED AND THE \$125,000.00 WAS RETURNED TO THE CLIENT'S ACCOUNT. SINCE HE STILL HAD A MONEY MARKET BALANCE OF APPROXIMATELY \$5500.00, HE WILL BE ABLE TO WRITE THE MORTGAGE COMPANY A CHECK FOR THE \$128,000.00 THAT WE INITIALLY RECEIVED INTO THIS ACCOUNT. ONCE THE MORTGAGE IS REDONE, THE CLIENT WILL BE BACK TO HIS STATUS PRIOR TO JUNE, 2007 AND THOSE WERE HIS WISHES.



Disclosure 4 of 4

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: MORGAN STANLEY DW INC.

Allegations: FROM JUNE 2001 TO MAY 2002 CUSTOMER ALLEGES HAYNE PURCHASED SECURITIES WITHOUT CUSTOMER'S KNOWLEGE AND APPROVAL ON MARGIN.

Product Type: Equity - OTC

Other Product Type(s): EQUITIES LISTED

Alleged Damages: \$82,000.00

Customer Complaint Information

Date Complaint Received: 10/28/2002

Complaint Pending? No

Status: Denied

Status Date: 10/28/2002

Settlement Amount:

Individual Contribution Amount:

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: MORGAN STANLEY DW INC

Allegations: PREVIOUS FIRM COMPLAINT: FROM JUNE 2001 TO MAY 2002 CUSTOMER ALLEGES HAYNE PURCHASED SECURITIES WITHOUT CUSTOMER'S KNOWLEDGE AND APPROVAL ON MARGIN.

Product Type: Equity - OTC

Other Product Type(s): EQUITIES LISTED

Alleged Damages: \$82,000.00

Customer Complaint Information

Date Complaint Received: 10/28/2002



Complaint Pending?	No
Status:	Denied
Status Date:	10/28/2002
Settlement Amount:	
Individual Contribution Amount:	
Broker Statement	PREVIOUS FIRM COMPLAINT DENIED.



Customer Dispute - Pending

This type of disclosure event involves (1) a pending consumer-initiated, investment-related arbitration or civil suit that contains allegations of sales practice violations against the broker; or (2) a pending, consumer-initiated, investment-related written complaint containing allegations that the broker engaged in, sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities.

Disclosure 1 of 2

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	First Allied Securities Inc., Cetera Advisors, LLC
Allegations:	Claimants allege that, from 2008 to 2016, Claimants' investment advisor recommended unsuitable investments, which performed poorly. Claimants generally allege breach of fiduciary duty, misrepresentations, and failure to supervise.
Product Type:	Annuity-Variable Equity Listed (Common & Preferred Stock)
Alleged Damages:	\$90,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	16-03364
Filing date of arbitration/CFTC reparation or civil litigation:	11/17/2016

Customer Complaint Information

Date Complaint Received:	12/13/2016
Complaint Pending?	No
Status:	Evolved into Arbitration/CFTC reparation (the individual is a named party)
Status Date:	11/11/2016
Settlement Amount:	



**Individual Contribution
Amount:**

Arbitration Information

**Arbitration/CFTC reparation
claim filed with (FINRA, AAA,
CFTC, etc.):** FINRA

Docket/Case #: 16-03364

Date Notice/Process Served: 12/08/2016

Arbitration Pending? Yes

Reporting Source: Broker

**Employing firm when
activities occurred which led
to the complaint:** First Allied Securities and Cetera Advisors LLC

Allegations: Unsuitable investments, failure to diversify, excessive trading, fraud, and breach of fiduciary duty.

Product Type: Equity Listed (Common & Preferred Stock)
Insurance

Alleged Damages: \$500,000.00

**Alleged Damages Amount
Explanation (if amount not
exact):** The clients claim losses of \$487,000 but demand damages between \$500,000 and \$1,000,000.

Arbitration Information

**Arbitration/CFTC reparation
claim filed with (FINRA, AAA,
CFTC, etc.):** FINRA Arbitration

Docket/Case #: 16-03364

Date Notice/Process Served: 12/13/2016

Arbitration Pending? Yes

Disclosure 2 of 2

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint:

First Allied Securities, Inc.

Allegations:

Claimant alleges that, between 2008 and 2013, excessive trading occurred in Claimant's family trust account. Claimant alleges the investments were unsuitable given his age, health condition, and investment objectives. On the basis of these allegations, claimant alleges breach of fiduciary duty, fraud, breach of contract, negligence and failure to supervise.

Product Type:

Other: Multiple Securities

Alleged Damages:

\$750,000.00

Is this an oral complaint?

No

Is this a written complaint?

No

Is this an arbitration/CFTC reparation or civil litigation?

Yes

Arbitration/Reparation forum or court name and location:

FINRA DISPUTE RESOLUTION

Docket/Case #:

Arbitration # 15-02867

Filing date of arbitration/CFTC reparation or civil litigation:

10/22/2015

Customer Complaint Information

Date Complaint Received:

10/29/2015

Complaint Pending?

Yes

Settlement Amount:

Individual Contribution Amount:

Reporting Source:

Broker

Employing firm when activities occurred which led to the complaint:

First Allied Securities, Inc.

Allegations:

Claimant alleges that, between 2008 and 2013, excessive trading occurred in Claimant's family trust account. Claimant alleges the investments were unsuitable given his age, health condition, and investment objectives. On the basis of these



allegations, claimant alleges breach of fiduciary duty, fraud, breach of contract, negligence and failure to supervise.

Product Type: Other: Multiple Securities

Alleged Damages: \$750,000.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA DISPUTE RESOLUTION

Docket/Case #: Arbitration # 15-02867

Filing date of arbitration/CFTC reparation or civil litigation: 10/22/2015

Customer Complaint Information

Date Complaint Received: 10/29/2015

Complaint Pending? Yes

Settlement Amount:

Individual Contribution Amount:

**Judgment / Lien**

This type of disclosure event involves an unsatisfied and outstanding judgments or liens against the broker.

Disclosure 1 of 1

Reporting Source:	Broker
Judgment/Lien Holder:	IRS
Judgment/Lien Amount:	\$150,000.00
Judgment/Lien Type:	Tax
Date Filed with Court:	07/15/2015
Date Individual Learned:	07/15/2015
Type of Court:	NA
Name of Court:	IRS
Location of Court:	MANSFIELD, TX
Judgment/Lien Outstanding?	Yes
Broker Statement	MAKING MONTHLY PAYMENTS TO REPAY BACK MONEY OWED

End of Report



This page is intentionally left blank.